

## Zag The 1 Strategy Of High Performance Brands One Off

What Charles Darwin did for biology, Al and Laura Ries do for branding. In their exciting new book, *The Origin of Brands*, the Rieses take Darwin's revolutionary idea of evolution and apply it to the branding process. What results is a new and strikingly effective strategy for creating innovative products, building a successful brand, and, in turn, achieving business success. Here, the Rieses explain how changing conditions in the marketplace create endless opportunities to build new brands and accumulate riches. But these opportunities cannot be found where most people and most companies look. That is, in the convergence of existing categories like television and the computer, the cellphone and the Internet. Instead, opportunity lies in the opposite direction—in divergence. By following Darwin's brilliant deduction that new species arise from divergence of an existing species, the Rieses outline an effective strategy for creating and taking to market an effective brand. In *The Origin of Brands*, you will learn how to: Divide and conquer Exploit divergence Use the theories of survival of the fittest and survival of the second best Harness the power of pruning Using insightful studies of failed convergence products and engaging success stories of products that have achieved worldwide success through divergence, the Rieses have written the definitive book on branding. *The Origin of Brands* will show you in depth how to build a great brand and will lead you to success in the high-stakes world of branding.

ZagThe Number-one Strategy of High-performance Brands : a Whiteboard Overview Peachpit Press

You don't need a marketing degree or intensive training to build an attention-grabbing brand; you just need this book - and 30 days. Simon Middleton shows you how to create, manage and communicate your brand profoundly and effectively, in just 30 days, by following 30 clear exercises. How you work through the book is up to you, the result will be the same: an authentic, compelling, and highly distinctive brand that will attract and engage customers and fans. You will learn how to: Establish your brand values and positioning Get the all-important name right Bring your brand to life Turn your customers into your advocates Manage your PR and use your marketing budget wisely Inspire your staff to live the brand too Deal with problems when something goes wrong Branding isn't about funky logos and expensive advertising. Your brand is what your company means to the world. Getting that meaning right is the most important thing you can do in business. 'Passionate and persuasive, Simon Middleton has a natural instinct for uncovering the Wow! factor in every brand.' Dawn Gibbins MBE, Veuve Clicquot Business Woman of the Year and Star of Channel 4's *The Secret Millionaire*

A collection of swift and actionable thoughts on branding that any entrepreneur or marketer can use to craft better brands. From strategy and naming guidance to directions on how to gain visual and verbal brand clarity, acclaimed brand strategist Fabian Geyrhalt invites readers to pick up this small book that's big on advice regularly to gain and hold onto brand focus.

A revised new edition of the bestselling toolkit for creating, building, and maintaining a strong brand From research and analysis through brand strategy, design development through application design, and identity standards through launch and governance, *Designing Brand Identity, Fourth Edition* offers brand managers, marketers, and designers a proven, universal five-phase process for creating and implementing effective brand identity. Enriched by new case studies showcasing successful world-class brands, this Fourth Edition brings readers up to date with a detailed look at the latest trends in branding, including social networks, mobile devices, global markets, apps, video, and virtual brands. Features more than 30 all-new case studies showing best practices and world-class Updated to include more than 35 percent new material Offers a proven, universal five-phase process and methodology for creating and implementing effective brand identity

The seemingly intractable problems we face today, says Marty Neumeier, are symptoms of a more basic problem—our inability to deal with interconnected, non-linear, amorphous challenges. It's not that our problems are too difficult, but that our skills are too basic. Success in the post-industrial era asks that we move our thinking from the static, the linear, and the step-by-step to the dynamic, the holistic, and the simultaneous. In this breathtaking vision of professional mastery, Neumeier presents five metaskills—feeling, seeing, dreaming, making, and learning—to help you reach your true potential in the workplace of the future.

Thought provoking -Time Magazine Welcome to the attention economy, in which the new scarcest resource isn't ideas or talent, but attention itself. This groundbreaking book argues that today's businesses are headed for disaster—unless they overcome the dangerously high attention deficits that threaten to cripple today's workplace. Learn to manage this critical yet finite resource, or fail! "A worthy message" -Publishers Weekly AUTHOR BIO: Thomas H. Davenport is the Director of the Accenture Institute for Strategic Change and author of *Process Innovation* and *Working Knowledge*, Harvard Business School Press. John C. Beck is an Associate Partner and Senior Research Fellow at the Accenture Institute for Strategic Change.

As one of today's most influential business thinkers, Seth Godin helps his army of fans stay focused, stay connected, and stay dissatisfied with the status quo, the ordinary, the boring. His books, blog posts, magazine articles, and speeches have inspired countless entrepreneurs, marketing people, innovators, and managers around the world. Now, for the first time, Godin has collected the most provocative short pieces from his pioneering blog—ranked #70 by Feedster (out of millions published) in worldwide readership. This book also includes his most popular columns from *Fast Company* magazine, and several of the short e-books he has written in the last few years. A sample: • *Bon Jovi And The Pirates* • *Christmas Card Spam* • *Clinging To Your Job Title?* • *How Much Would You Pay to Be on Oprah's Show?* • *The Persistence of Really Bad Ideas* • *The Seduction of "Good Enough"* • *What Happens When It's All on Tape?* • *Would You Buy Life Insurance at a Rock Concert?* *Small is the New Big* is a huge bowl of inspiration that you can gobble in one sitting or dip into at any time. As Godin writes in his introduction: "I guarantee that you'll find some ideas that don't work for you. But I'm certain that you're smart enough to see the stuff you've always wanted to do, buried deep inside one of these riffs. And I'm betting that once inspired, you'll actually make something happen."

Are you looking for a great idea or some inspiration to make your marketing and sales literature more effective and cutting edge? Do you need words to move and inspire your employees, shareholders or customers? Words are powerful in any business, but only if you use and implement them in the right way. This book contains 100 great copywriting ideas, extracted from the world's best companies Each copywriting idea is succinctly described and is followed by advice on how it can be applied to the reader's own business situation. A simple but potentially powerful book for anyone seeking new inspiration and that killer application.

Market innovation has long been dominated by the worldview of engineers and economists—build a better mousetrap and the world will take notice. The most influential strategy books—such as *Competing for the Future*, *The Innovator's Dilemma*, and *Blue Ocean Strategy*—argue that innovation should focus on breakthrough functionality. Holt and Cameron challenge this conventional wisdom. They develop a cultural approach to innovation: champion a better ideology and the world will take notice. The authors use detailed historical analyses of the take-offs of Nike, vitaminwater, Marlboro, Starbucks, Jack Daniel's, Levi's, ESPN, and Ben & Jerry's to build a powerful new theory. They show how brands in mature categories come to rely upon similar conventional brand expressions, leading to what the authors call a cultural orthodoxy. Historical changes in society threaten this orthodoxy by creating demand for new culture. Cultural innovations draw upon source material—novel cultural content lurking in subcultures, social movements, and the media—to develop brands that respond to this emerging demand, leapfrogging

entrenched incumbents. The authors demonstrate how they have adapted this theory into a step-by-step cultural strategy model, which they successfully applied to start-ups (Fat Tire beer), consumer technologies (Clearblue pregnancy tests), under-funded challengers (Fuse music television), and social enterprises (Freelancer's Union). Holt and Cameron conclude by explaining why top marketing companies fail at cultural innovation. Using careful organizational research, the authors demonstrate that companies are trapped in the brand bureaucracy, which systematically derails innovation. Cultural innovation requires a new organizational logic. In all of their cases, the authors find that the cultural innovators have rejected the brand bureaucracy. Written by one of the leading authorities on brands and marketing in the world today, Cultural Strategy transforms what has always been treated as the "intuitive" side of branding into a systematic strategic discipline.

When times are particularly difficult, and you are likely to slip into despair, some of the greatest pop songs can provide true comfort to make it through the pain. The problem with advice in general is that we often don't take it. The great thing about advice songs is that you can kick back and listen to someone else coach you through a tough situation while rocking out at the same time. This wonderful book lists 250 of the best pop songs for those times that solid life advice is needed. The songs represent all popular music styles from the last fifty years, from rock to folk, and from punk to hip hop. There are for example many times in which the three words "let it be" are words of wisdom. Although the lyrics may have originally been written in reference to interpersonal difficulties within the Beatles, the song does possess a universality that makes "Let It Be" one of the great advice pop songs of all time. Other famous pop music advice to live by: "You Can't Always Get What You Want" by The Rolling Stones "If You Love Somebody, Set Them Free" by Sting "Don't Worry, Be Happy" by Bobby McFerrin "Always Look on the Bright Side of Life" by Eric Idle Don't Eat the Yellow Snow (Frank Zappa) is a collection of all the famous advice songs and many surprises as well. It gives the reader the song titles, painted by hand by the designer, and a striking quote from the song lyrics as well as indices on artist and themes. This well produced, iconic looking album of words of wisdom from pop music is the perfect gift for music lovers of all ages.

Shares forty-six tips for achieving creative brilliance in any professional field, discussing how to innovate, work, learn, and matter.

Unlock the Fountain of Prosperity Inside You! "I truly believe Jim Rohn is an extraordinary human being whose philosophy can enhance the quality of life for anyone." —Anthony Robbins "Few men are endowed with Jim Rohn's ability to motivate and effect changes in other human beings." —Tom Hopkins "Jim Rohn . . . is one of the most profound thinkers and mind expanding individuals I've ever had a chance to listen to." — Les Brown "Jim Rohn is a master motivator—he has style, substance, charisma, relevance, charm, and what he says makes a difference . . . The world would be a better place if everyone heard my friend Jim Rohn." —Mark Victor Hansen You don't have to choose between wealth and happiness—they spring from the same fountain of abundance. With this book, you'll discover the seven essential strategies you need for success: ·Unleash the Power of Goals ·Seek Knowledge ·Learn the Miracle of Personal Development ·Control Your Finances ·Master Time ·Surround Yourself with Winners ·Learn the Art of Living Well Author Jim Rohn's philosophy has helped millions change their lives for the better. Find out what it can do for you!

Note: If you are purchasing an electronic version, MyMarketingLab does not come automatically packaged with it. To purchase MyMarketingLab, please visit [www. MyMarketingLab.com](http://www.MyMarketingLab.com) or you can purchase a package of the physical text and My MyMarketingLab by searching for ISBN 10: 0133815722 / ISBN 13: 9780133815726. The second edition of Think Marketing makes learning and teaching marketing more effective, easier, and more enjoyable than ever. Its streamlined approach strikes a careful balance between depth of coverage and ease of learning. The second edition's brand new design enhances student understanding. And when combined with our online homework and personalized study tool, Think Marketing ensures that you will come to class well prepared and leave class with a richer understanding of basic marketing concepts, strategies, and practices.

economics;consumer behavior;advertising;branding;brand advertising;advertising campaigns;consumer psychology;marketing;market research;digital marketing;fortune 500;business;business development;business analysis;ipsos;dr emmanuel probst; Every year, brands spend over \$560 billion (and counting) to convince us to buy their products. Yet, as consumers we have become insensitive to most advertising. We easily forget brands and may switch to another product on a whim. There are ways for brands to break this cycle. Brands that succeed are the ones that help us find meaning. In this process, the brands become meaningful in and of themselves. Brand Hacks takes you on an exploratory journey, revealing why most advertising campaigns fail and examining the personal, social, and cultural meanings that successful brands bring to consumers' everyday lives. Most importantly, this book will show you how to use simple brand hacks to create and grow brands that deliver meaning even with a limited budget. Brand Hacks is supported by in-depth research in consumer psychology, interviews with industry-leading marketers, and case studies of meaningful brands, both big and small.

Part manifesto, part handbook, THE DESIGNFUL COMPANY provides a lively overview of a growing trend in management–design thinking as a business competence. According to the author, traditional managers have relied on a two-step process to make decisions, which he calls "knowing" and "doing." Yet in today's innovation-driven marketplace, managers need to insert a middle step, called "making." Making is a phase in which assumptions are questioned, futures are imagined, and prototypes are tested, producing a wide range of options that didn't exist before. The reader is challenged to consider the author's bold assertion: There can be no real innovation without design. Those who are new to Marty Neumeier's "whiteboard" series may want to ramp up with the first two books, THE BRAND GAP and ZAG. Both are easy reads. Covered in THE DESIGNFUL COMPANY: - the top 10 "wicked problems" that only design can solve - a new, broader definition of design - why designing trumps deciding in an era of change - how to harness the "organic drivetrain" of value creation - how aesthetics add nuance to managing - 16 levers to transform your company - why you should bring design management inside - how to assemble an innovation metateam - how to recognize and reward talent From the back cover: The complex business problems we face today can't be solved with the same thinking that created them. Instead, we need to start from a place outside traditional management. Forget total quality. Forget top-down strategy. In an era of fast-moving markets and leap-frogging innovations, we can no longer "decide" the way forward. Today we have to "design" the way forward—or risk ending up in the fossil layers of history. Marty Neumeier, author of THE BRAND GAP and ZAG, presents the new management engine that can transform your company into a powerhouse of nonstop innovation.

Miller delivers a proven, step-by-step brand naming process to create an unforgettable name. The book explains to readers what to do every step of the way--right down to exercises to generate lots of naming ideas to techniques on how to test which names resonate the most.

A revolutionary new system for generating the next big marketing ideas and opportunities According to Philip Kotler, the widely acknowledged "father" of modern marketing, and Fernando Trias de Bes the marketing techniques pioneered in the 1960s and '70s have worked too well. Fierce competition among products with little or nothing to distinguish one from another, along with modern product positioning and targeted marketing techniques, have led to increasing market segmentation. If the trend continues, individual market segments soon will be too small to be profitable. In *Lateral Marketing*, Kotler and Trias de Bes unveil a revolutionary new model to help readers expand beyond vertical segmentation and generate fresh marketing ideas and opportunities. Philip Kotler (Chicago, IL) is the S. C. Johnson & Son Distinguished Professor of International Marketing at Northwestern University's Kellogg School of Management. Fernando Trias de Bes (Barcelona, Spain) is the founder of Salvetti & Lombart whose clients include Pepsico, Sony, Hewlett-Packard, Nestlé, Credit Suisse, and other top corporations.

THE BRAND GAP is the first book to present a unified theory of brand-building. Whereas most books on branding are weighted toward either a strategic or creative approach, this book shows how both ways of thinking can unite to produce a "charismatic brand"—a brand that customers feel is essential to their lives. In an entertaining two-hour read you'll learn:

- the new definition of brand
- the five essential disciplines of brand-building
- how branding is changing the dynamics of competition
- the three most powerful questions to ask about any brand
- why collaboration is the key to brand-building
- how design determines a customer's experience
- how to test brand concepts quickly and cheaply
- the importance of managing brands from the inside
- 220-word brand glossary

From the back cover: Not since McLuhan's *THE MEDIUM IS THE MESSAGE* has a book compressed so many ideas into so few pages. Using the visual language of the boardroom, Neumeier presents the first unified theory of branding—a set of five disciplines to help companies bridge the gap between brand strategy and customer experience. Those with a grasp of branding will be inspired by the new perspectives they find here, and those who would like to understand it better will suddenly "get it." This deceptively simple book offers everyone in the company access to "the most powerful business tool since the spreadsheet."

Finally, a comprehensive book on tools for planners and strategists that won't bore you to sleep.

In an age of me-too products and instant communications, keeping up with the competition is not a winning strategy. Today you have to out-position, outmanoeuvre, and out-design the competition. The new rule? When everybody zigs, zag. In the recent bestseller, *The Brand Gap* (AIGA/New Riders), Neumeier showed companies how to bridge the distance between business strategy and design. In his latest book *Zag*, he illustrates the first big step in building a high-performance brand—radical differentiation.

"Zig zag" your way to success! The Zig-Zag Principle presents a proven method for achieving business goals by "zig-zagging"—making flexibility, bootstrapping, and the creation of multiple opportunities central to overall strategy. Because it's better to be prepared for the inevitable bumps in the road than surprised by them. The Zig-Zag Principle walks you through the process of establishing an achievable objective—working into the process room for the extra resources, time, and emotional latitude it will truly take to achieve the goal. Rich Christiansen has started up and launched several technology-oriented companies, including Tornado Solutions, Know More Media, Cyclone Trading Company, and MortgageSaver101.

Today's sophisticated media landscape offers more tools and platforms, for the savvy marketer than ever before. Media & brand expert Antony Young explores how today's most innovative marketers are meeting the challenge by employing the latest media tools in ways never before seen to grow their brands, and getting unprecedented results.

A science-backed method to maximize creative potential in any sphere of life With the prevalence of computer technology and outsourcing, new jobs and fulfilling lives will rely heavily on creativity and innovation. Keith Sawyer draws from his expansive research of the creative journey, exceptional creators, creative abilities, and world-changing innovations to create an accessible, eight-step program to increasing anyone's creative potential. Sawyer reveals the surprising secrets of highly creative people (such as learning to ask better questions when faced with a problem), demonstrates how to come up with better ideas, and explains how to carry those ideas to fruition most effectively. This science-backed, step-by-step method can maximize our creative potential in any sphere of life. Offers a proven method for developing new ideas and creative problem-solving no matter what your profession Includes an eight-step method, 30 practices, and more than 100 techniques that can be launched at any point in a creative journey Psychologist, jazz pianist, and author Keith Sawyer studied with world-famous creativity expert Mihaly Csikszentmihalyi Sawyer's book offers a wealth of easy to apply strategies and ideas for anyone who wants to tap into their creative power.

Old-school marketing is dead. It's not just about selling anymore. It's about giving a damn and taking a stand. To reach the next generation of customers, your brand must address their beliefs and ethical concerns. The Belief Economy lays the foundation you'll need to connect passionately and powerfully with this growing, socially committed audience. Over the next four to six decades, Millennials and Gen Zers will control and influence more than a trillion dollars of our economy per year. The companies they patronize will be those with a strong stated mission and purpose. The Belief Economy can help you identify, develop, and sell the authentic core values that will transform your brand into a "belief-driven brand" and elevate it above the competition. The age of capitalism with a conscience is now. Here is your essential guide to staying ahead of the curve and gaining the competitive edge--while making a profound and positive impact on our world.

A catchy business name and a smart logo may get you a few clicks, but to create a sustaining image for your organization and build continual success will require the perfect branding statement. The essence of an organization begins with establishing its brand, therefore it is absolutely essential to get it right. Brand managers, marketers, and executives have long turned to the trusted principles in *Brand Aid* to

troubleshoot their branding problems. Written by an acknowledged branding expert with 30 years of experience building world-class brands, this must-have guide covers topics ranging from research and positioning to brand equity management and architecture strategy. The latest edition has collected illuminating case studies, best practices, and the latest research in order to offer invaluable advice on every aspect of brand management, including:

- The 6 most powerful sources of brand differentiation
- 5 elements that trigger brand insistence
- Turning brand strategy into advertising
- Online branding
- Social responsibility, sustainability, and storytelling
- 60 nontraditional marketing techniques
- And more

An organization cannot afford to get their branding wrong. With the treasure trove of techniques, templates, and rules of thumb found in *Brand Aid*, it won't!

Thousands of business books are published every year— Here are the best of the best After years of reading, evaluating, and selling business books, Jack Covert and Todd Sattersten are among the most respected experts on the category. Now they have chosen and reviewed the one hundred best business titles of all time—the ones that deliver the biggest payoff for today's busy readers. *The 100 Best Business Books of All Time* puts each book in context so that readers can quickly find solutions to the problems they face, such as how best to spend *The First 90 Days* in a new job or how to take their company from Good to Great. Many of the choices are surprising—you'll find reviews of *Moneyball* and *Orbiting the Giant Hairball*, but not Jack Welch's memoir. At the end of each review, Jack and Todd direct readers to other books both inside and outside *The 100 Best*. And sprinkled throughout are sidebars taking the reader beyond business books, suggesting movies, novels, and even children's books that offer equally relevant insights. This guide will appeal to anyone, from entry-level to CEO, who wants to cut through the clutter and discover the brilliant books that are truly worth their investment of time and money.

Best-selling brand expert Marty Neumeier shows you how to make the leap from a company-driven past to the consumer-driven future. You'll learn how to flip your brand from offering products to offering meaning, from value protection to value creation, from cost-based pricing to relationship pricing, from market segments to brand tribes, and from customer satisfaction to customer empowerment. In the 13 years since Neumeier wrote *The Brand Gap*, the influence of social media has proven his core theory: "A brand isn't what you say it is – it's what they say it is." People are no longer consumers or market segments or tiny blips in big data. They don't buy brands. They join brands. They want a vote in what gets produced and how it gets delivered. They're willing to roll up their sleeves and help out—not only by promoting the brand to their friends, but by contributing content, volunteering ideas, and even selling products or services. At the center of the book is the Brand Commitment Matrix, a simple tool for organizing the six primary components of a brand. Your brand community is your tribe. How will you lead it?

What is customer orientation? And how does it fit in your idea of a good marketing strategy? This book can help you understand more about the relationships, applications, and steps to take to drive continuous relationships with customers to aid in the process of defining and implementing niche strategies, international marketing efforts, and electronic commerce. Inside, the authors start with classic marketing concepts and then review important developments and research of the latest findings (both from the theoretical and applied points of view) to present specific examples, methodologies, policy measures, and strategies that can be implemented to increase and perfect customer satisfaction. Both manufacturing and service businesses are addressed, and the results will give you a combination of the major studies in this specific field of marketing and strategy to offer a comprehensive strategic tool for decision makers in organizations.

Argues that a manager's central responsibility is to create and implement strategies, challenges popular motivational practices, and shares anecdotes discussing how to enable action-oriented plans for real-world results.

Praise for *60-Minute Brand Strategist* "A fresh take on the wisdom of putting brand strategy at the heart of corporate strategy. Brilliant insights for a fast-moving world." —Angela Ahrendts, CEO, Burberry "Idris Mootee paints a sharp, comprehensive, and finely articulated analysis of the potential of meaningful brands in the 21st century's cultural scenario and business landscape. The result is a smart manual that reminds you and your company how to build relevant, authentic, sustainable, and successful brands in an evolving society." —Mauro Porcini, Chief Design Officer, PepsiCo Inc. "Idris's book teaches us how to engage today's increasingly cynical consumers on a deeper emotional level to build real equity and leadership. He demonstrates how to break out of the box and connect business strategy to brand strategy, and how the right brand story never really ends!" —Blair Christie, SVP and CMO, Cisco Systems, Inc. "It's rare to find a book that's both inspiring and practical but Idris nailed it! He has crafted the ultimate guide to brand building in the connected world with visual clarity and thought-provoking strategy." —Eric Ryan, cofounder, Method Products, Inc. This book is about one thing only: branding. Period. In this economy ruled by ideas, the only sustainable form of leadership is brand leadership. *60-Minute Brand Strategist* offers a fast-paced, field-tested view of how branding decisions happen in the context of business strategy, not just in marketing communications. With a combination of perspectives from business strategy, customer experience, and even anthropology, this new and updated edition outlines the challenges traditional branding faces in a hyper-connected world. This essential handbook of brand marketing offers an encyclopedia of do's and don'ts, including new case studies of how these concepts are being used by the world's most successful and valuable brands. *60-Minute Brand Strategist* is your battle plan, filled with powerful branding tools and techniques to win your customers' hearts and defeat the competition.

*Bigger Than This* is a quick read about the deceptively difficult task of turning your venture into an admired brand. Inspired by a new wave of commodity brands that is winning hearts, using the eight traits and their commandments in this book will guide you to your specific path to turning your venture into a more beloved brand.

*The Business Skills Every Creative Needs!* Remaining relevant as a creative professional takes more than creativity--you need to understand the language of business. The problem is that design school doesn't teach the strategic language that is now essential to getting your job done. *Creative Strategy and the Business of Design* fills that void and teaches left-brain business skills to right-brain creative thinkers. Inside, you'll learn about the business objectives and marketing decisions that drive your creative work. The curtain's been pulled away as marketing-speak and business jargon are translated into tools to help you: Understand client requests from a business perspective Build a strategic framework to inspire visual concepts Increase your relevance in an evolving industry Redesign your portfolio to showcase strategic thinking Win new accounts and grow existing relationships You already have the creativity; now it's time to gain the business insight. Once you understand what the people across the table are thinking, you'll be able to think how they think to do what we do.

*The 2020 Porchlight Marketing & Sales Book of the Year* The cofounder and chief branding officer of Red Antler, the branding and marketing company for startups and new ventures, explains how hot new brands like Casper, Allbirds, Sweetgreen, and Everlane build devoted fan followings right out of the gate. We're in the midst of a startup revolution, with new brands popping up every day, taking over our Instagram feeds and vying for our affection. Every category is up for grabs, and traditional brands are seeing

their businesses erode as hundreds of small companies encroach on their territory, each hoping to become the next runaway success. But it's not enough to have a great idea, or a cool logo. Emily Heyward founded Red Antler, the Brooklyn based brand and marketing company, to help entrepreneurs embed brand as a driver of business success from the beginning. In *Obsessed*, Heyward outlines the new principles of what it takes to build and launch a brand that has people queuing up to buy it on opening day. She takes you behind the scenes of the creation of some of today's hottest new brands, showing you:

- How Casper was able to upend the mattress industry by building a beloved brand where none had existed before
- How the dating app Hinge won a fanatical user base and great word-of-mouth with the promise that the app was "designed to be deleted"
- Why luggage startup Away, now valued at \$1.4 billion, could build their brand around love of travel by launching with just one product--a hard-shell carry-on suitcase--rather than a whole range of luggage offerings.

Whether you're starting a new business, launching a new product line, or looking to refresh a brand for a new generation of customers, *Obsessed* shows you why the old rules of brand-building no longer apply, and what really works for today's customers.

"The Story Engine provides you with everything you need to reap the benefits of content marketing. You'll learn how to plan content marketing success early, and how to avoid common pitfalls. We will explore how to build a team to handle time-consuming parts of creation and still feel secure knowing that your content fits your unique brand. All this without breaking your budget"--Back cover.

An informatively illustrated guide to business principles by a professor, entrepreneur, consultant, executive, and Harvard Business School graduate. Success in business—and in business school—calls for a broad knowledge base and the ability to turn it into action. This accessible book provides a thorough grounding in the principles most essential to the study and practice of business, from corporate organization to maintaining customer satisfaction. Lessons include:

- key elements of organizational philosophy, structure, culture, and behavior
- ways to grow a business in new and existing markets
- why fast-growing companies may be chronically short on cash
- how to manage and interpret data when weighing a decision
- how to run a meeting most effectively
- how social and environmental responsibility can be good for business

101 Things I Learned® in Business School will appeal to students seeking traction in a demanding curriculum, to self-made entrepreneurs looking to improve their business practices, and to seasoned professionals seeking a refresher on core principles.

In a sweeping vision for the future of work, Neumeier shows that the massive problems of the 21st century are largely the consequence of a paradigm shift—a shuddering gear-change from the familiar Industrial Age to the unfamiliar “Robotic Age,” an era of increasing man-machine collaboration. This change is creating the “Robot Curve,” an accelerating waterfall of obsolescence and opportunity that is currently reshuffling the fortunes of workers, companies, and national economies. It demonstrates how the cost and value of a unit of work go down as it moves from creative to skilled to rote, and, finally, to robotic. While the Robot Curve is dangerous to those with brittle or limited skills, it offers unlimited potential to those with metaskills—master skills that enable other skills. Neumeier believes that the metaskills we need in a post-industrial economy are feeling (intuition and empathy), seeing (systems thinking), dreaming (applied imagination), making (design), and learning (autodidactics). These are not the skills we were taught in school. Yet they’re the skills we’ll need to harness the curve. In explaining each of the metaskills, he offers encouragement and concrete advice for mastering their intricacies. At the end of the book he lays out seven changes that education can make to foster these important talents. This is a rich, exciting book for forward-thinking educators, entrepreneurs, designers, artists, scientists, and future leaders in every field. It comes illustrated with clear diagrams and a 16-page color photo essay. Those who enjoy this book may be interested in its slimmer companion, *The 46 Rules of Genius*, also by Marty Neumeier. Things you'll learn in *Metaskills*:

- How to stay ahead of the “robot curve”
- How to account for “latency” in your predictions
- The 9 most common traps of systems behavior
- How to distinguish among 4 types of originality
- The 3 key steps in generating innovative solutions
- 6 ways to think like Steve Jobs
- How to recognize the 3 essential qualities of beauty
- 24 aesthetic tools you can apply to any kind of work
- 10 strategies to trigger breakthrough ideas
- Why every team needs an X-shaped person
- How to overcome the 5 forces arrayed against simplicity
- 6 tests for measuring the freshness of a concept
- How to deploy the 5 principles of “uncloding”
- The 10 tests for measuring great work
- How to sell an innovative concept to an organization
- 12 principles for constructing a theory of learning
- How to choose a personal mission for the real world
- The 4 levels of professional achievement
- 7 steps for revolutionizing education

From the back cover "Help! A robot ate my job!" If you haven't heard this complaint yet, you will. Today's widespread unemployment is not a jobs crisis. It's a talent crisis. Technology is taking every job that doesn't need a high degree of creativity, humanity, or leadership. The solution? Stay on top of the Robot Curve--a constant waterfall of obsolescence and opportunity fed by competition and innovation. Neumeier presents five metaskills--feeling, seeing, dreaming, making, and learning--that will accelerate your success in the Robotic Age.

"When everybody zigs, zag," says Marty Neumeier in this fresh view of brand strategy. ZAG follows the ultra-clear "whiteboard overview" style of the author's first book, *THE BRAND GAP*, but drills deeper into the question of how brands can harness the power of differentiation. The author argues that in an extremely cluttered marketplace, traditional differentiation is no longer enough—today companies need “radical differentiation” to create lasting value for their shareholders and customers. In an entertaining 3-hour read you'll learn:

- why me-too brands are doomed to fail
- how to "read" customer feedback on new products and messages
- the 17 steps for designing “difference” into your brand
- how to turn your brand's “onliness” into a “trueline” to drive synergy
- the secrets of naming products, services, and companies
- the four deadly dangers faced by brand portfolios
- how to “stretch” your brand without breaking it
- how to succeed at all three stages of the competition cycle

From the back cover: In an age of me-too products and

instant communications, keeping up with the competition is no longer a winning strategy. Today you have to out-position, out-maneuver, and out-design the competition. The new rule? When everybody zigs, zag. In his first book, THE BRAND GAP, Neumeier showed companies how to bridge the distance between business strategy and design. In ZAG, he illustrates the number-one strategy of high-performance brands—radical differentiation. ZAG is an AIGA Design Press book, published under Peachpit's New Riders imprint in partnership with AIGA. For a quick peek inside ZAG, go to [www.zagbook.com](http://www.zagbook.com).

This book will guide you through the steps necessary to build a brand from the ground up. Each of the key phases of preparing for a brand launch are broken down into practical guidelines designed to help you make the right branding decisions along the way.

[Copyright: 2eab21b7a70ac4e7869e4aeb72075a23](#)